

# TERMS AND CONDITIONS

1. **Pricing:** Established prices always include VAT for accommodation and other services at Mosás. No surcharge will be added upon arrival. Prices can vary based on availability and demand. Price changes do not affect bookings that have already been made.

2. **Refund:** No refund is given for any service or product that has been provided or if the cancellation policy has taken effect.

- Cancellation policy: For traditional bookings guests need to cancel 7 days in advance or pay booked nights in full. This policy does not apply when a booking is prepaid and there is a non-refundable price for accommodation, then there is no possibility of a refund.

3. **Terms:**

Mosás cottages guarantees to keep the rooms reserved for which valid credit card information has been provided as security.

If there is incomplete or invalid credit card details for security for accommodation, Mosás cottages reserves the right to unilaterally cancel any booking made with that information.

4. **Trust:**

- a. Mosás cottages promises its guests full confidence in all the information the visitor provides in connection with the transaction. Information will not be passed on to third parties under any circumstances.
- b. The credit card details provided by the guest during the booking process are sent through a secure payment page that has been certified and card numbers are not stored in their entirety by the hotel staff under any circumstances.
- d. Automatic information collection can take place on the Mosás website, using cookies. This is mainly done to make the website more enjoyable to use and helps the property to better understand what visitors are looking for on the site.

5. **Mosás cottages rules:**

- Check in starts at 15:00 (3pm)
- Check out before 11:00 (11am) on the day of departure.
- For additional fee late check out is available.
- Guests are required to follow all rules and suggestions at Mosás.

- The operator at Mosás has the right to deny guests accommodation or ask them to leave if they break rules, behave inappropriately or in a threatening way, or if their behavior is disturbing other guests at Mosás.
- Smoking is prohibited and will result in a 40.000 ISK fine.

### **Governing law / Jurisdiction**

*These Terms and Conditions are in accordance with Icelandic law. If there is a legal case it will be taken up with the District Court of Suðurland.*

***Mosás cottages is owned and operated by Holtabyggð ehf. KT: 690319-0550, VSK nr.134456, Birtingaholti 5, 846 Flúðum***

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